

**AMENDMENTS TO THE CLAIMS**

The following is a complete, marked-up listing of revised claims with a status identifier in parenthesis, underlined text indicating insertions, and strike through and/or double-bracketed text indicating deletions.

**LISTING OF CLAIMS**

1. (Currently Amended) An audio recording method ~~A method for linking an audio file to a database, the method comprising:~~

requesting a client to provide a client identifier during a communication with the client through a communication link, the client identifier corresponding to ~~with~~ a ~~client's~~ financial account in a database;

obtaining the client identifier from the client;

accessing the ~~client's~~ financial account in the database using the client identifier;

interacting with the client in the communication through the communication link;

recording, as a result of accessing the ~~client's~~ financial account through the communication link and a certain criterion being met, an audio interaction ~~including a financial inquiry by~~ with the client in the communication in an audio file, wherein the certain criterion is based on an amount of money associated with the financial account exceeding a selected amount;

storing the audio file on a recording media; and

~~linking~~ associating the audio file with the ~~to the~~ ~~client's~~ financial account.

2. (Currently Amended) The method according to claim 1, wherein the associating ~~linking~~ step includes storing a pointer to the audio file in a field of the ~~client's~~ financial account.

3. (Currently Amended) The method according to claim 1, wherein  
the storing step includes ~~comprises~~ storing the audio file in an analog format on an analog recording media; and  
~~the linking step comprise~~ the associating step includes,  
digitizing the audio file;  
storing the digitized audio file in a digital recording media; and  
storing a pointer to the digitized audio file in a field of the ~~client's~~ financial account.

4. (Currently Amended) The method according to claim 1, wherein  
the storing step includes ~~comprises~~ storing the audio file in an analog format on an analog recording media; and  
~~the linking step includes~~ the associating step includes,  
digitizing the audio file; and  
storing the digitized audio file in a field of the ~~client's~~ financial account.

5. (Currently Amended) The method according to claim 1, wherein the storing step includes ~~comprises~~ storing the audio file on a tape.

6. (Currently Amended) The method according to claim 1, wherein the storing step includes ~~comprises~~ storing the audio file on a CD-R.

7. (Currently Amended) The method according to claim 1, wherein the storing step includes ~~comprises~~ storing the audio file on a semiconductor memory.

8. (Currently Amended) ~~[[A]]~~The method according to claim 1, further comprising:  
accessing a field in the ~~client's~~ financial account, the field having a pointer to the audio file, wherein the pointer identifies a location where the audio file is stored on the recording media; and  
accessing the location on the recording media identified by the pointer.

9. (Original) The method according to claim 8, wherein the audio file is a digital audio file.

10. (Original) The method according to claim 8, wherein the recording media is a tape.

11. (Original) The method according to claim 8, wherein the recording media is a CD-R.

12. (Original) The method according to claim 8, wherein the recording media is a semiconductor memory.

13. (Currently Amended) The method according to claim 1, wherein,  
the communication includes a telephone call; and

the recording step ~~comprises~~ includes recording at least a portion of a conversation that takes place over the telephone call.

14. (Cancelled).

15. (Previously Presented) The method according to claim 1, wherein the communication comprises a telephone call initiated by a client.

16. (Currently Amended) An audio recording method ~~A method for linking an audio file to a database, the method~~ comprising:

requesting a client to provide a client identifier during a communication with the client through a communication link, the client identifier (i) corresponding to ~~with~~ a ~~client's~~ financial account in a database and (ii) identifying one of a plurality of clients;

obtaining the client identifier from the client;

accessing the ~~client's~~ financial account in the database using the client identifier, the ~~client's~~ financial account containing information relating to an account of the identified client;

interacting with the client in the communication through the communication link;

recording, as a result of accessing the ~~client's~~ financial account through the communication link and a certain criterion being met, an audio interaction ~~including a financial inquiry by~~ with the client in the communication in an audio file, wherein the certain criterion is based on an amount of money associated with the financial account exceeding a selected amount;

storing the audio file on a recording media having stored thereon one or more audio files relating to additional clients; and

~~linking~~ associating the audio file with the ~~to the client's~~ financial account.

17. (Previously Presented) The method according to claim 16, further comprising:  
storing the date on which the audio file was recorded as part of the audio file.

18. (Currently Amended) The method according to claim 16, further comprising:  
storing a pointer associated with the audio file within the ~~client's~~ financial account, the pointer identifying a location on the recording media where the associated audio file is stored.

19. (Previously Presented) A database system comprising:  
a database containing a plurality of ~~client's~~ financial accounts; and  
a processor configured to identify an audio file which is linked to a corresponding ~~client's~~ financial account in the data base, the audio file being stored on a recording media, the ~~client's~~ financial account being accessible using a client identifier provided by a client during a communication with the client through a communication link, the audio file containing an audio interaction with the client ~~portion including a financial inquiry of the communication by the client which~~ that is recorded as a result of accessing the ~~client's~~ financial account through the communication link and a certain criterion being met, wherein the certain criterion is based on an amount of money associated with the financial account exceeding a selected amount.

20. (Currently Amended) The system according to claim 19, wherein the database further contains,

a pointer associated with the audio file and identifying a location on the recording media where the associated audio file is stored, the pointer stored within the ~~client's~~ financial account of the client associated with the audio file.

21-22. (Cancelled).